



NATIONAL
SPACE
CENTRE

Accessibility Guide

Mobility

SPACE FOR EVERYONE

You can use this guide to plan your visit. We strive to ensure that the widest number of people can enjoy our galleries and events.

If you require any further information please us contact via:

Email: info@spacecentre.co.uk

Phone: 0116 258 2111

*Please note: our offices are open
Monday to Friday, 09:00-17:00*

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Blue Badge Parking

We have 23 widened spaces that are designated accessible parking spaces. For visitors requiring accessible parking, but who are not in possession of a blue badge, please contact us in advance of your visit info@spacecentre.co.uk or speak to a member of staff upon arrival.

Parking for the day costs £4. Payment can be made via debit/credit card at machines located in the main car park (please note, we do not accept Amex). You can also pay for your parking at the main ticketing desk.



Mobility Aids

We have three manual wheelchairs, four walking stick chairs and one adjustable walking stick that are available to borrow on the day on a first come first served basis, or by pre-booking. To pre-book a wheelchair, please contact our team by emailing info@spacecentre.co.uk



Personal Assistants and Additional Support

Concessionary tickets are available to visitors with a disability; this includes a free annual pass when paying the full concessionary price. Essential carers and personal assistants receive free entry.

Proof of entitlement for a free carer ticket are required when collecting tickets (PIP, DLA, Carers Allowance, Blue Badge or similar are valid proof of entitlement).

If you have additional access needs, such as requirement for fast-track entry on bank holidays or special events, we strongly advise you speak to our team in advance of your visit to ensure you receive the best possible experience, by emailing info@spacecentre.co.uk



Assistance Dogs

We fully appreciate that you may require the support of an assistance dog and we are always happy to admit appropriately trained assistance dogs. Please bring with you Assistance Dogs UK (ADUK), Assistance Dogs International (ADI) or the International Guide Dog Federation (IGDF) identification book and animals should wear the appropriate tabards or harness, and be kept under control throughout your visit.

If your assistance dog is not registered with ADI, ADUK or IGDF, we reserve the right to deny entry to your dog if it does not appear to our staff to have been appropriately trained. This is for the safety of other visitors.



Accessible Toilets

All toilets are located on the ground floor. Next to the Shop you can find two standard accessible toilets featuring:

- Room for a standard wheelchair
- Low-level hand basin with lever taps
- Low-level hand drier
- Good overhead lighting
- Non-slip flooring
- Transfer rail next to the toilet
- Low level light switch with hook
- Low level emergency alarm cord with hook
- Sanitary waste bins
- Colour contrast between the blue floor and white walls define the wall/floor meeting point.



Changing Places

You can find a Changing Places facility in the LIVE Space Gallery, which you can access via a code available at the main ticketing desk or by asking any member of staff. This facility features:

- A peninsular toilet
- Adult-sized height adjustable bench
- Ceiling tracking hoist
- Surface sanitiser
- A screen
- A large waste bin
- A large wash basin
- Wide, tear-off paper roll to cover the bench
- Space for a disabled person and up to two personal assistants
- Non-slip flooring
- A drop-down baby changing bench
- An emergency alarm cord with hook